

Frequently Asked Questions

Online Catalog

It's an exciting time to be a Girl Scout! Girls across our 41 counties are looking for their chance to shine and grow leadership skills right here in North Carolina. Help us serve even more girls and enhance your troop's Girl Scout experience by adding your troop to our online catalog.

Displaying your troop in the online catalog allows girls and their families to see where troops are located (general locations only, we never give out the precise location of your troop!) and to discover if that troop would be a fit for their passions and interests.

Additionally, when you display your troop in the online catalog you'll allow parents and active members of your community to sign up and become a troop volunteer. From troop treasurers to Cookie Managers to Camp Certified adults - that's more volunteers cheering girls on – and all with a click of a button!

How does the Online Catalog work?

- Troop Co-Leaders who would like to invite more girls into their troop and/or need volunteers will [fill out this online form](#) and submit their information at to be included in the online catalog.
- On the form, tell us how many available spaces you have in your troop (recommended troop size is 12 girls), what type(s) of volunteers you need, and when and where your troop meets and we'll add it to the online catalog so girls and potential volunteers can check out what's available near them.
- When a new girl joins your troop you'll get an email notification and you then can reach out to them to welcome them to your troop.
- Volunteers will still go through the same background screening process, but easier and faster sign up means that you get the help you need faster!
- Your Service Unit Team will provide any support you need as you welcome new girls and volunteers into your troop.

How do I add a girl to my troop?

Great question! To add any girl, you'll let us know via the online form that you have openings in your troop and we will add it to the online catalog. Once it's posted, her parent can go to the online catalog to add her to your troop. Once your troop is full, your troop will no longer appear in the catalog.

What information will my listing in the online catalog include?

Since girls and volunteers will be looking for troops in their areas, the listing will include when and where your troop meets, as well as your troop number and troop level. We never list the exact location of a troop meeting, but do give a general sense of the location to help families select a troop that works best for their schedules and locations. If you meet at a person's house or other private location, you may choose to identify a nearby intersection or landmark. You can also write a troop description, which allows you to share the interests and passions of your troop (such as camp or community service projects) so that girls with common interests can join! Pretty cool, right?!

What if I don't know the new girl who joins our troop? What about new volunteers?

Since the system is location based, we expect that most parents will enroll their daughter in the area or near the school that she attends. Because parents will select troops whose meeting dates and times fit their schedules, our hope is that more parents will also choose to volunteer. For new volunteers that are not parents, they have already gone through the background screening process. You will see them when you log into your My GS account in the My Troop(s) tab and in the Volunteer Toolkit in the My Troop tab. We encourage you to reach out to the new volunteer to discuss his or her new role before the first meeting.

Are there troop size requirements to be included in the online catalog?

We recommend 12 girls per troop to provide a diverse, interactive experience for the girls. Here at Girl Scouts - North Carolina Coastal Pines, our average troop is 11 girls, but many troops have more girls – it all depends on your volunteer support and program level. If you would like to request a different troop size, please complete the [online form](#) or contact the council to discuss options at 1-800-284-4475.

When and how do I submit information so my troop can be included in the online catalog?

Fill out our [online form](#) to provide us with your troop size, meeting information, and location. We'll add your troop to the catalog – and simply resubmit the same form if you need to update your listing at any time.

What am I committing to by adding my troop to the online catalog?

The goal of the online catalog is to help any girl waiting for a Girl Scout troop to find one. When you display your troop on the online catalog, you are agreeing to welcome and include all girls who join your troop – more friends, more laughter, more adventures – it's that simple.

What if I have an opening mid-year?

The online catalog is can be updated at any time, so please let us know whenever you have changes to your meeting location, troop availability or other troops details. We'll take care of the rest! Please allow for three business days for our team to make updates to your troop and/or display your troop on the online catalog.

What if I submit my information for the online catalog and some of my girls do not renew by September 30?

If all of your existing members do not renew by September 30, their spots will be opened up to anyone looking for a troop in your area. For example: if you currently have 9 girls and you open your troop up for a total of 12 girls, if only 8 girls renew for the next membership year, there will be 4 available spots in your troop starting October 1.

But don't despair – any girls who are currently in your troop can renew well into the new membership year. Please encourage them to complete their registration before other girls fill their spots.*

**Returning girls have some time to renew to your troop even if there are no spots available. This is a consideration for your troop leadership team. If lapsed girls return after October 1, they may overfill your troop. We can help if this happens; just reach out to us at helpdesk@nccoastalpines.org.*